

This is to certify that

Ilona Groark

has completed the course in Mediation Skills for Alternative Dispute Resolution and qualifies as an

ACCREDITED MEDIATOR

June 2016

Certified as a true copy of the original

Kate L. Bates Notary Public

Commission expires: 31 Jan 2021

Professor John Nuttall

Head of School

Mr Paul Randolph

Course Leader

Dr Steven Quigley

Academic Registrar

Reference BLY/SOPC